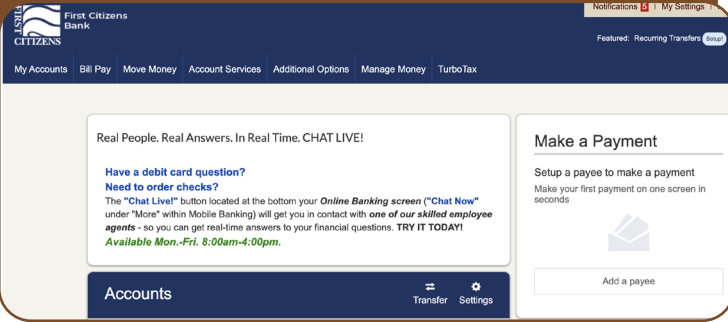
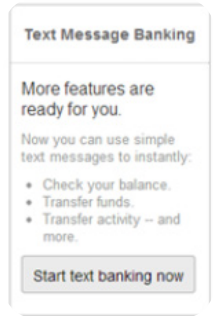


FCB Text Message Banking & Text Alerts

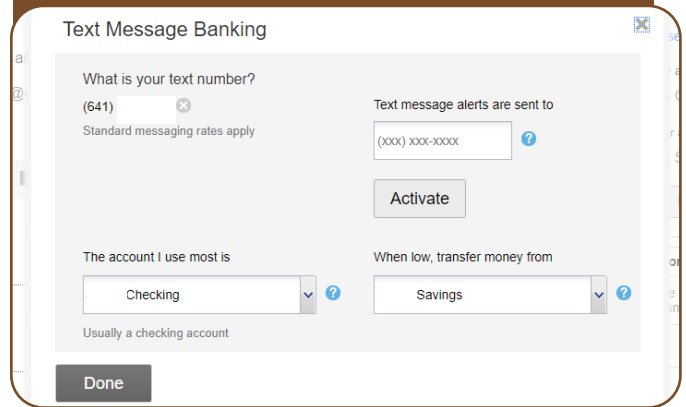
1 Log into your **First Citizens Online Banking account** via internet on any device. Text message/SMS banking can only be initiated from the website, NOT via the app.



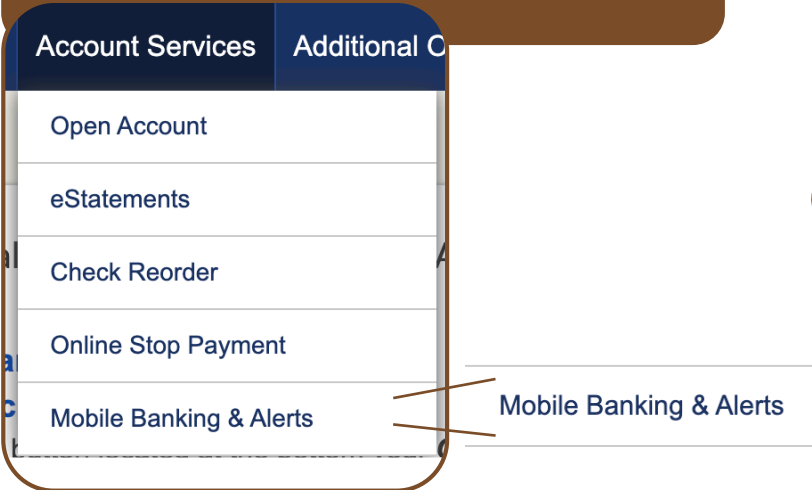
4 On the right side of this screen you'll see a box that says **Text Message Banking**. Click the **Start text banking now** button.



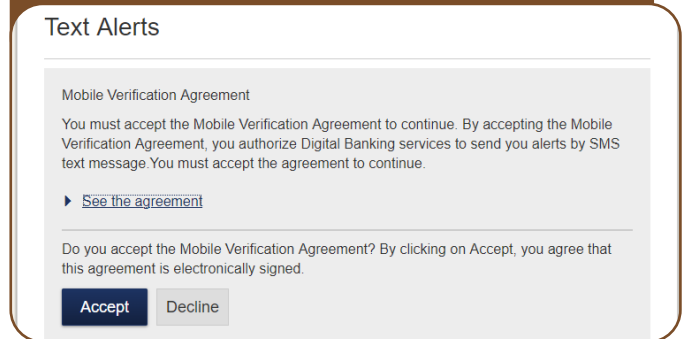
5 To enable **Text Message Banking** verify the cell phone number. You can enable text message alerts from this screen by adding the same number or a different one.



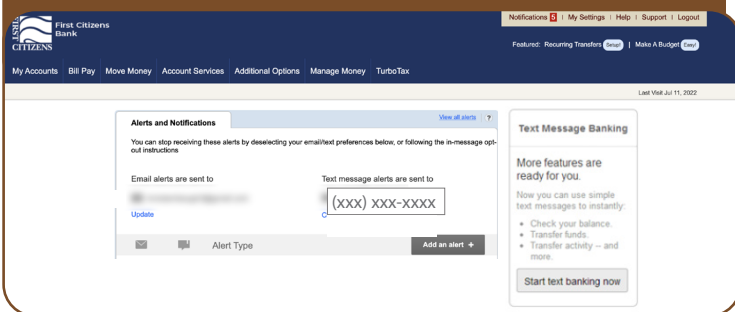
2 Under the **Account Services** menu choose **Mobile Banking & Alerts**.



6 If you choose to add Text Message Alerts, you'll need to view and accept the **Mobile Verification Agreement**.



3 You'll see the **Alerts and Notifications** page. Here you can confirm your email address and add your cell phone for text alerts.



7 Once you've enabled **Text Message Banking** this menu will appear on the right side of the **Mobile Banking & Alerts** page.

Text Commands	
Text the following commands to 454545	
BAL	Primary balance
LAST	Last 5 transactions
TRANS	Transfer funds to primary account
STOP	Deactivate service
HELP	Help keywords

Questions about **Text Message Banking**? Call us at 800-423-1602.