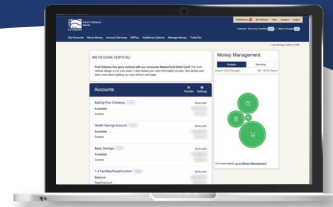




ONLINE BANKING

PERSONAL ONLINE BANKING SIGN-UP STEPS

myfcb.bank



Steps to Sign Up:

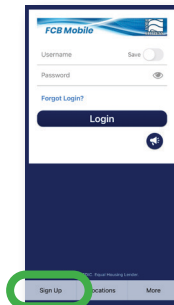
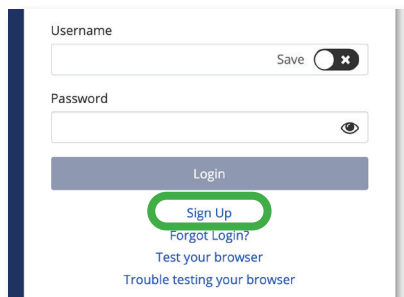
- 1 Go to **Online Banking** on our website or use our **Mobile FCB app**.



Download App



- 2 Go to **Sign Up** on the login screen on desktop or in the bottom left on our mobile app.



- 3 Fill in the required information for **Secure Sign Up**. You'll need to view and agree to the **E-Sign Act** and accept the **Terms & Conditions** (check the two boxes). Click **Complete Sign up** when done.

Secure Sign Up
Welcome to Online Banking Registration Form!

Create Log

☐ I agree to the [E-sign Act](#) agreement
You must read the E-sign Act agreement in order to accept the terms and condition

☐ I have read and accepted the [Terms & Conditions](#) of service.

Complete Sign up

Contact Information

Street Address
Street Address
Country
Country
State
State
City
City
Zip Code
Zip Code
Email
Email

Select the account type that matches the account number entered below.

Account Type
Account Type
Account Number
Account Number

☐ I agree to the [E-sign Act](#) agreement
You must read the E-sign Act agreement in order to accept the terms and condition

☐ I have read and accepted the [Terms & Conditions](#) of service.

Complete Sign up

- 4 Before you can access your account, **Confirm contact information**.

Secure Sign Up
Welcome to Online Banking Registration Form!

Sign up completed!

Welcome,
Before you can access your accounts, we need to confirm your contact information. We will take you through step by step.

Confirm contact information

- 5 Verify your contact information by selecting **Call me** or **Text me**.

Please verify your contact information. [Have a question? Chat with Support](#)

Select where you would like to receive your verification code to confirm your contact information. If there is a login from a computer we don't recognize, we'll contact you.

Where should we send the code?

(650) 273-0973 [Edit](#) **Call me** **Text me**

- 6 Enter the verification code you receive via phone call or text message. Then, click to **register your PRIVATE device**. If you're using a **PUBLIC** device, **DO NOT** register it.

Please verify your contact information.

Within a minute, you'll receive a verification code at ifs.usp.idc@gmail.com. Once you receive the code just type it in. Open a new browser window to check your email.

Enter verification code here [Didn't get the code?](#)

Save time by registering your computer.
If this is your personal computer, register it now. We won't need to contact you the next time you log in.

Yes, register my private computer. **No, this is a public computer.**

- 7 **Congratulations, you are now enrolled in Online Banking!** Remember to use the credentials you created in Step 3 each time you log in.



Have Questions About Your Account?

CHAT LIVE WITH US!

Our Contact Center Representatives can assist with many basic questions and issues regarding your accounts and more.

Available Monday - Friday | 8:00am - 5:00pm
Within Online & Mobile Banking

Chat with us

What is your first and last name? *

Type your message

How may I assist you today? *

Choose item from the list

[Cancel](#) [Submit](#)

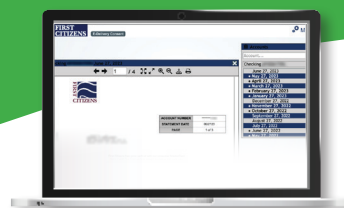




eSTATEMENTS

SIGN-UP STEPS

myfcb.bank



ALSO, VIEW THEM
ON OUR FCB
MOBILE APP

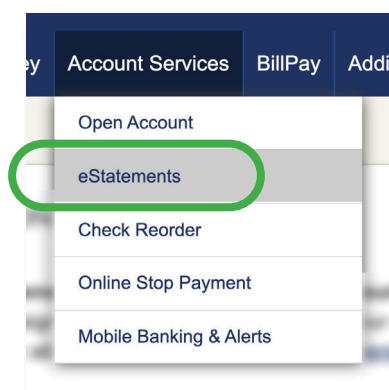
Steps to Sign Up:

1 Login to Online Banking.



Note: Online Banking is required to sign up for eStatements.

2 Go to **eStatements** under **Account Services**.



3 Read the **Federal E-Sign Disclosure & Consent Form** that appears on the screen and click **I Agree** at the bottom.

Choice of Law
This agreement shall be governed and construed

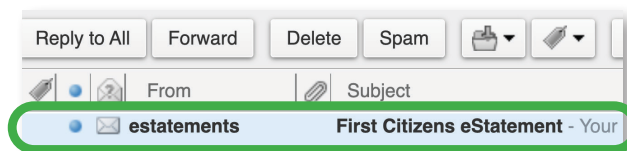
Member
FDIC

4 You're all set to receive **eStatements**!

Steps to View Your eStatements:

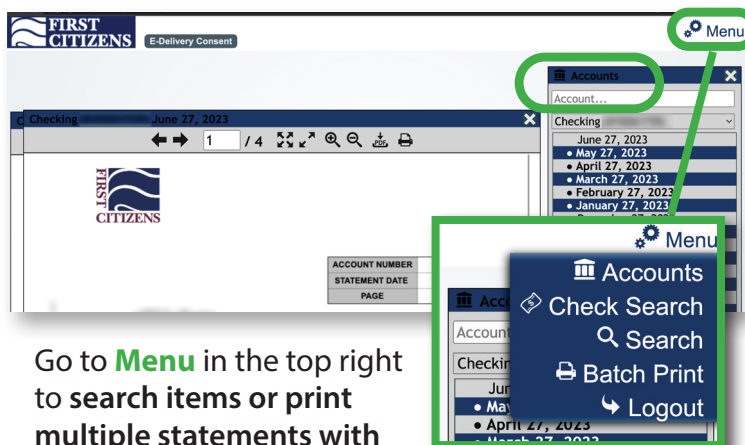
1 When your new statement is ready, you will receive a **notification via email** to the email address linked to your Online Banking.

The email comes from eStatements with a subject line of First Citizens eStatement.



2 Login to Online Banking. Go to **eStatements** under **Account Services**.

3 Your statement will appear on the screen. Click **Accounts** on the right to view other account statements.



Go to **Menu** in the top right to search items or print multiple statements with **Batch Print**.

Note: If you have a Savings Account, that information will appear at the end of your Checking Account statement.

eStatements are available in Online Banking for 30 months.

We recommend archiving your bank statements using whatever method you prefer (print, save to flash/hard drive, etc).

Note: The IRS can go back as far as seven years when doing audits.

MEMBER FDIC